Cinterion®
Support Package

HW03

Basic Sample Review

Customer Consulting

Design-In Consulting
Basic sample Review

Hardware Consulting
Antenna, ESD, Spurious

**Software /
Application Consulting**
ATC, USB, MUX, RIL

Approval Consulting
Protocol, Toolkit, SIM (SW, HW)

Production Consulting
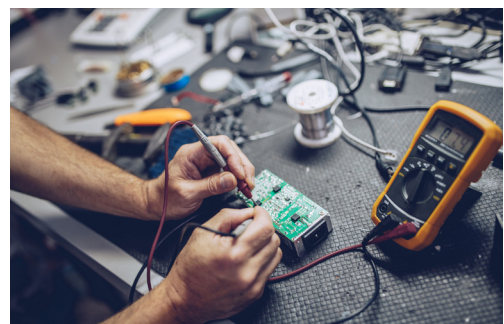Production line, End of Line

Motivation

During the development, deployment and ramp-up phases of your project, you can be sure of our professional support – one of the most valuable and outstanding qualities of working with Telit Cinterion.

The goal of our support is to increase product reliability, reduce the time to market and save you money. Based on our long-term experience we have developed the most suitable support packages and workshops for each project phase.

e.g. The customer has made his first samples. Module starts up but some things don't work as expected.

Package Description

With the basic qualification check our experts will check the status of the design process. The sample(s) will be verified for the possibilities of further measurements and tests. Our experts perform the qualification with each sample sent to the support center. The most valuable feedback can be achieved when the samples are provided at an early development stage.

Package Offer

Package Content

- Check the status of design process
- Check and prepare the possibilities of further measurements
- Check for the possibility of software tracing/debugging
- Error tracking first analysis

Requirements/Pre-Conditions

- Description of device including usage of communication interfaces
- Schematics of integration of Cinterion® modules (schematics of power supply path, schematics of antenna path, schematics of audio path (if applicable))
- Assembly manual
- Complete working sample with housing, charger and accessories

Results/Outcome

- Basic test report regarding the general HW design, power supply and antenna design
- Recommendations for improvements and further development
- Personal consulting

Conclusion – Next

Our experienced engineers will be glad to share their expertise with you, to improve the hardware and software design of your application. We offer further project attendant services which may be valuable for your project. Feel free to contact our representative for further information.

Estimated effort:
1 - 3 working days

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